

# Smart Terms: The key to unified glossary in Confluence and Jira worlds

- ✔ Meet our main character: Jane
- ✔ A peek into her daily life
- ✔ Daily challenges
- ✔ Overcoming challenges
- ✔ The solution: Smart Terms for Confluence & Jira

# Meet Jane!

Your friendly Tech project guide



**Product manager**

Jira & Confluence admin

## Organizes projects

Uses Atlassian products to keep her team in sync.



Jira for tasks management, tracking progress and keeping her team aligned.



Confluence as the main Knowledge base where she and her team document everything.

# A day in the work life of Jane

## Morning huddle-ups



## Updating project roadmaps



## Constant flow of Jira tickets



## Tech talk gets too.. techy!



# WHY SHOULD WE CARE?

1

## WORK

Keeping projects organized  
and streamlined.

2

## TEAM

Helps the team collaborate  
better.

3

## COMMUNICATION

Make sure everyone knows  
what's happening.

**What are the  
common challenges faced  
in her daily tasks?**

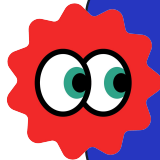




Time wasted in back-and-forth communications for clarifications.



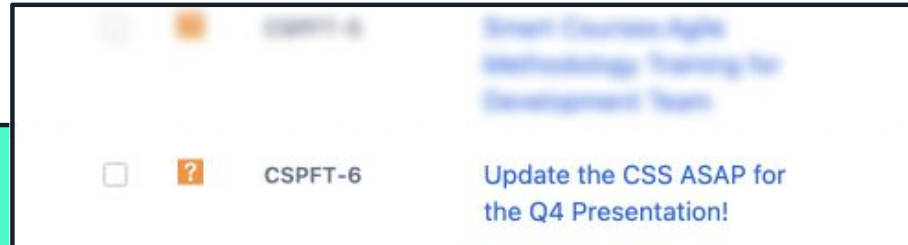
Misunderstandings due to technical jargon.



The challenge of keeping track of projects and communications in a remote setting.



**URGENT:** Update the CSS ASAP for the Q4 Presentation!



## CSS Misunderstood

```
Adding styles for the hero image  
.hero {  
  background: #24ABE0;  
  color: #111111;  
  font-size: 60px;  
  font-family: "Segoe UI";  
}  
  
.heading,  
.sub-heading {  
  font-family: "Lobster";  
  font-size: 220px;  
}
```

Hours spent on tweaking the color schemes and layout.

Only to find  
out later

## Correct interpretation



## Customer Support Strategy

"CSS" was actually a typo for "Customer Support Strategy", and the presentation needed [updated stats](#), not a style makeover.



**Make tech talk  
easier for everyone  
to understand**



After doing the search and the benchmark, looking to glossary apps on the marketplace



She found her match ↓



Smart Terms



An app provides a  
**centralized glossary of  
terms.**



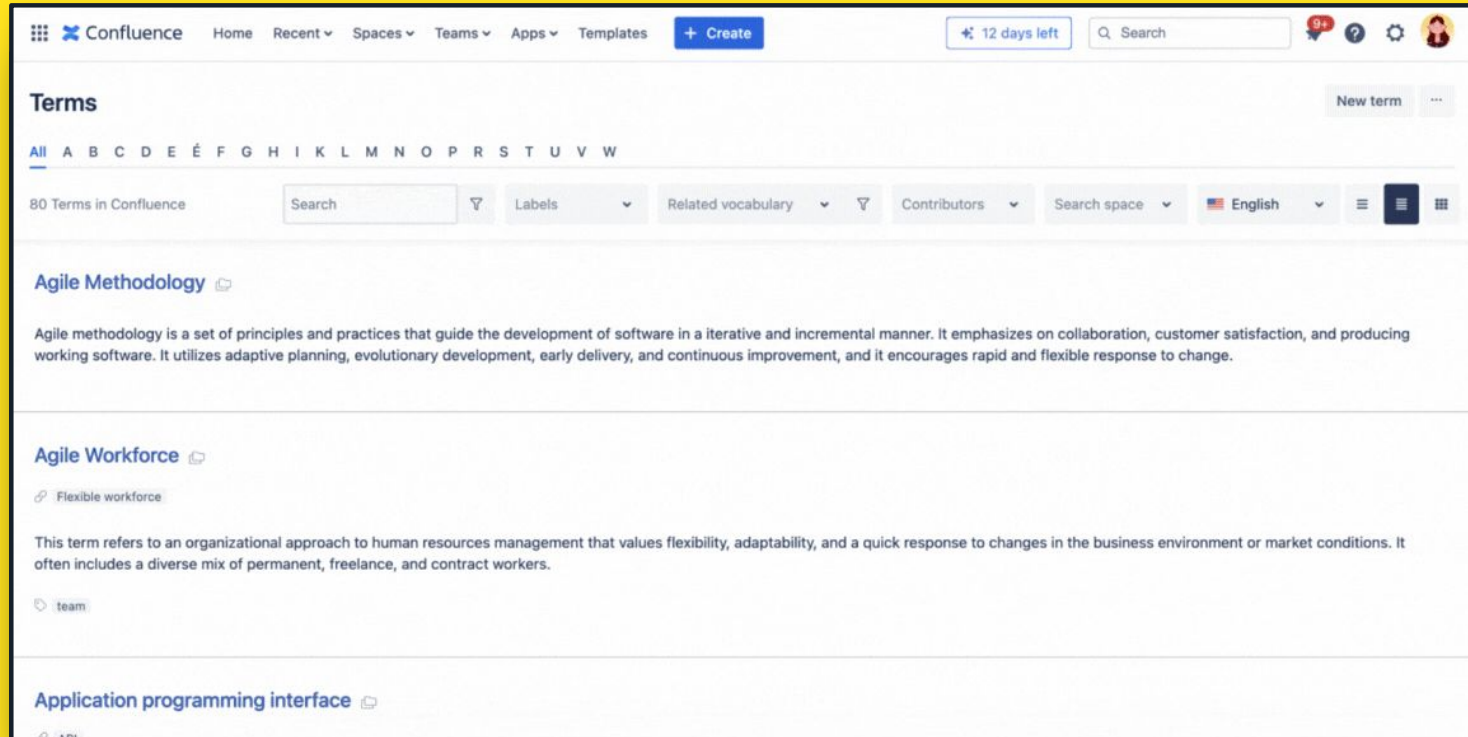
Instant access to **clear  
and rich definitions.**



An app where she can easily  
**spotlight terms** within tools  
like Jira & Confluence.

# A one centralized glossary:

A glossary seamlessly integrated all over Confluence and Jira so teams from different departments can have a common understanding of the most complex technical words.



The screenshot displays the 'Terms' page in Confluence. The top navigation bar includes 'Confluence', 'Home', 'Recent', 'Spaces', 'Teams', 'Apps', and 'Templates', along with a '+ Create' button and a search bar. The main content area is titled 'Terms' and features a 'New term' button. Below the title is a navigation bar with letters A through W, and a search bar. The page shows 80 terms in Confluence. The first term is 'Agile Methodology', which is defined as a set of principles and practices for software development. The second term is 'Agile Workforce', defined as an organizational approach to human resources management. The third term is 'Application programming interface'.

Confluence Home Recent Spaces Teams Apps Templates + Create 12 days left Search

## Terms

New term ...

All A B C D E F G H I K L M N O P R S T U V W

80 Terms in Confluence Search Labels Related vocabulary Contributors Search space English

### Agile Methodology

Agile methodology is a set of principles and practices that guide the development of software in a iterative and incremental manner. It emphasizes on collaboration, customer satisfaction, and producing working software. It utilizes adaptive planning, evolutionary development, early delivery, and continuous improvement, and it encourages rapid and flexible response to change.

### Agile Workforce

Flexible workforce

This term refers to an organizational approach to human resources management that values flexibility, adaptability, and a quick response to changes in the business environment or market conditions. It often includes a diverse mix of permanent, freelance, and contract workers.

team

### Application programming interface

The screenshot shows a Jira issue page with the following elements:

- Navigation Bar:** Includes 'Your work', 'Projects', 'Filters', 'Dashboards', 'Teams', 'Plans', 'Assets', 'Apps', and a 'Create' button.
- Breadcrumbs:** '< Back', 'CSPFT-5', and 'AE'.
- Issue Title:** 'Smart Courses: Agile Methodology Training for Development Team'.
- Actions:** 'Link issue' and a three-dot menu.
- Requester Info:** A profile picture, the text 'raised this request via Portal', and a 'View request in portal' link.
- Description:** 'We are planning to transition to Agile development methodologies and require training for our development team. The training should cover Agile principles, Scrum framework, and best practices for Agile software development. Assistance in creating this training with Smart Courses is needed.' The word 'software' is highlighted in yellow.
- Similar requests:** A section with the text 'Similar requests' and a dropdown arrow.
- SLAs:** A section titled 'Waiting for support' with two entries: 'Tomorrow 04:51 PM II'.
- Pinned fields:** A section with the text 'Click on the ⚙ next to a f'.
- Details:** A section with 'Assignee' and 'Reporter' fields.

## Highlight engine:

Communicate precisely using unified terminology across Confluence, Jira Software & JSM, with a powerful customized highlight engine.

The screenshot shows a web browser interface with a search bar and navigation tabs. The main content area displays the title 'Application programming interface' with a language dropdown set to 'English'. Below the title is a 'Definition' section with a rich text editor toolbar. The definition text reads: 'for a web-based system, operating system, [database system](#), computer hardware, or software library. An API specification can take many forms, but often includes specifications for routines, data structures, object classes, variables, or remote calls.' A second paragraph explains: 'An application programming interface (API) is a set of protocols, tools, and definitions for building software applications. It specifies how different software components should interact with each other, allowing applications to communicate with each other without needing to know the underlying code. APIs enable developers to create applications that can easily integrate with other systems and services, making it easier to share data and functionality across different platforms. APIs are commonly used in web development, mobile app development, and other software development fields. They play a crucial role in the modern technology landscape, facilitating the creation of powerful and interconnected applications.' At the bottom, there is a 'Related vocabulary' section with a plus sign, listing 'acronyms API x' and 'antonyms CONNECTORS x'.

## Rich definitions:

Teams can easily collaborate to create glossaries using AI-generated definitions and related vocab, and they can even create relations between terms.



## Smart Terms for Confluence - Glossary

Turn Confluence into a seamless Wiki experience with a smart glossary and a powerful definition engine

by [Creativas](#) 

3.4/4  42 1.2k installs



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