Creativas.io
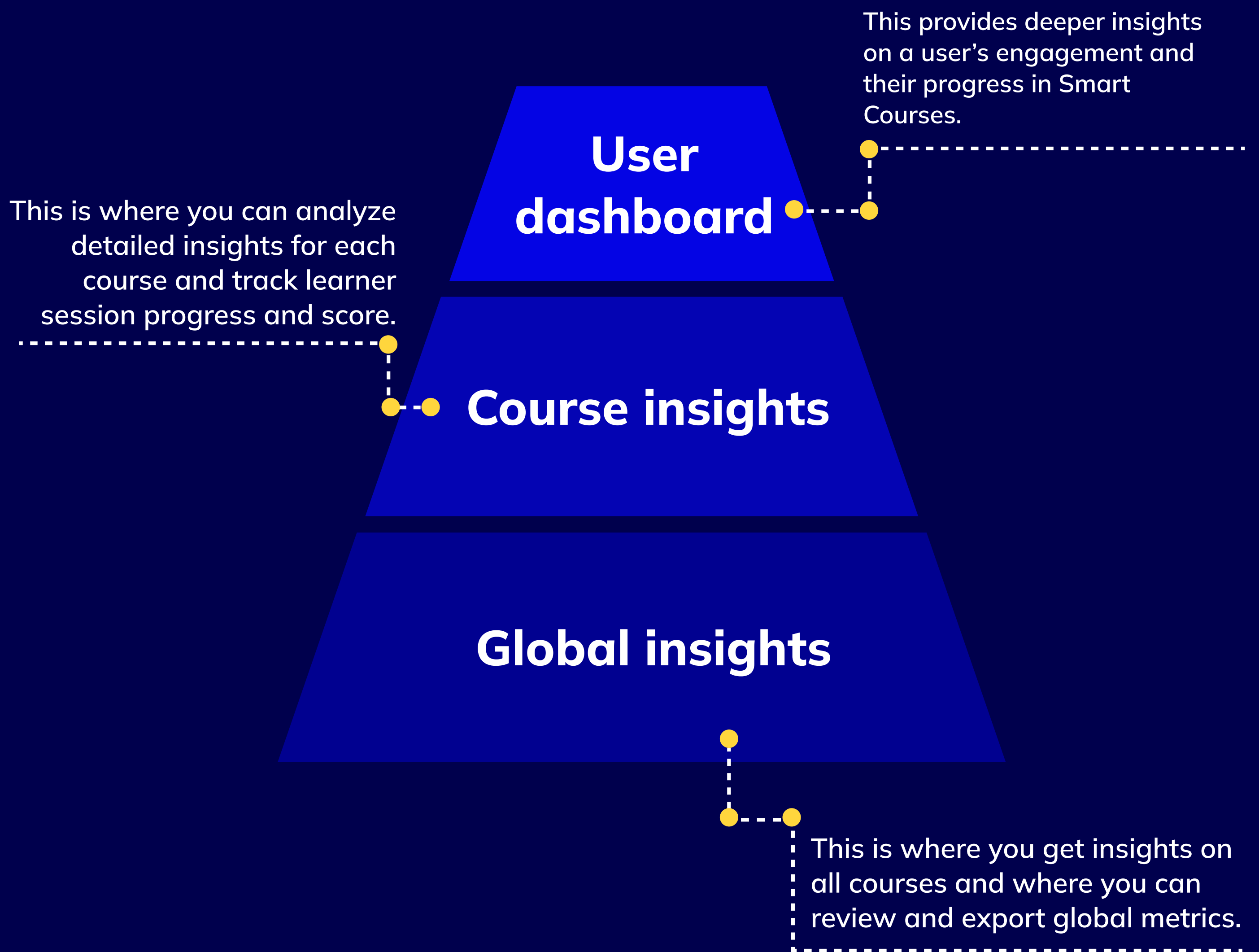
Smart Courses for Confluence

How learning tracking and **reporting** works in Smart Courses?

3 **levels** of insights

User dashboard

This provides deeper insights on a user's engagement and their progress in Smart Courses.

This is where you can analyze detailed insights for each course and track learner session progress and score.

Course insights

Global insights

This is where you get insights on all courses and where you can review and export global metrics.

In each space catalog, you can display and check insights of courses created in that space.

Supported insights per course type

Course type / Insights	Regular course with no questions	Regular course with questions	Exam	SCORM
Session progress	✓	✓	✓	✓
Completion date	✓	✓	✓	✓
Due date	✓	✓	✓	✓
Last session	✓	✓	✓	✓
Time spent	✓	✓	✓	✓
Question success rate	✗	✓	✗	✗
Average score	✗	✗	✓	✗
Question details	✗	✓	✓	✗
Pass/ Fail	✗	✗	✓	✗
Finished the exam	✗	✗	✓	✗
Certificate	✓	✓	✓	✓
Score Scorm	✗	✗	✗	✓
Rating	✓	✓	✓	✓

Who can **access** insights?

	Before Version 8.4.0 on premise	**After Version 8.4.0 on premise**
Alexi — A Team Lead and Confluence user with only viewing permissions	Alexi does not have the permission to view the insights even if he needs to check and track his team learning curve.	Alexi is given the permission to view and access the insights so he can check and track his team learning curve.
Maria — A Space Admin and a senior manager	Maria has the permission to view the insights even if she doesn't need to check and track her team learning curve.	Maria is now managing her Confluence space without extra power to go through users insights
Roberto — A Learning Expert and a Course Creator — Cloud	Roberto is an external learning expert added as a guest user, he can create courses and check insights.	Roberto is a Course Creator who can focus on delivering needed learning material with no access to users insights
Jane — A Confluence Admin	Jane is a great Confluence Admin who is managing users, groups and apps. She can check Smart Courses insights	Jane is having more time to manage spaces, create users and groups, manage permissions, manage apps...

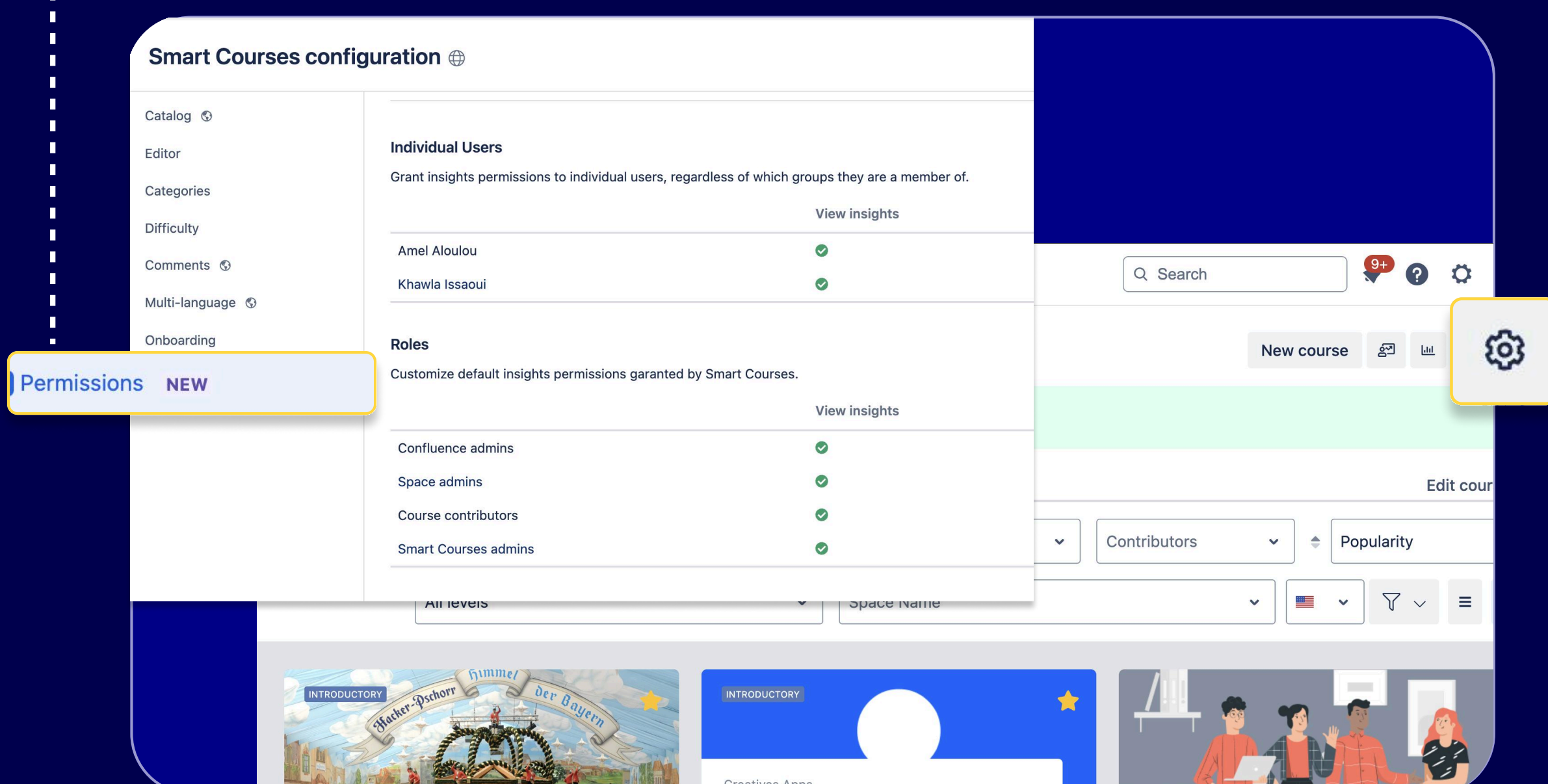# How to **manage** these permissions and who can **set** them?

From Smart Courses general configuration, Confluence admins and Smart Courses admins can manage insights permissions.

The app default settings, allows the following users to access the insights:

- Confluence admins
- Smart Courses admins
- Space admins
- Courses contributors

Insights permissions

Smart Courses configuration